Professional Standards Suite (PSS)

How Fredericksburg PD replaced clunky software and gained complete visibility

Fredericksburg PD, VA

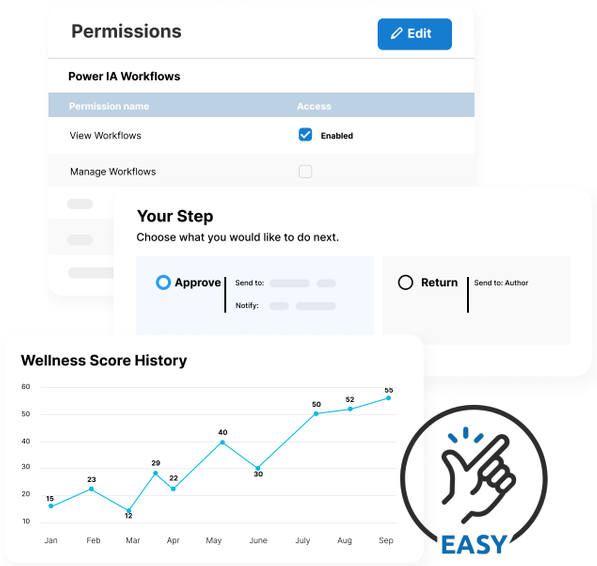
CASE STUDY

CHALLENGE ONE

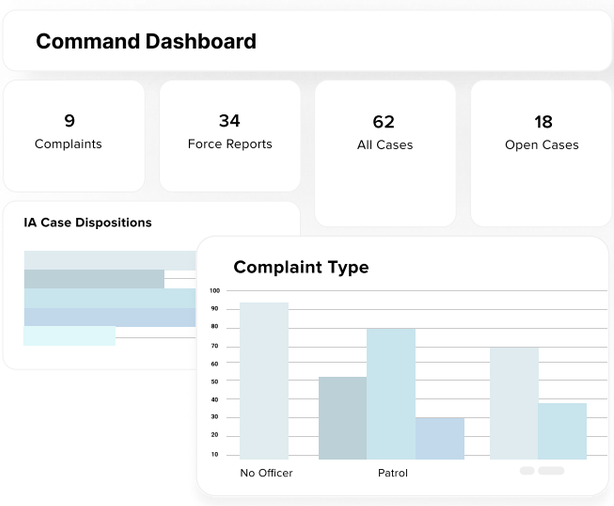
Legacy software was slowing everyone down. Submitting a basic use-of-force report required multiple manual steps, and supervisors had little visibility into report or case progress.

OUTCOME

Faster workflows and real-time visibility. Reports now move automatically through the chain of command. Officers can start reports from anywhere and track progress. Supervisors get alerts and complete reviews up to 30% faster.



Simple, easy-to-use software



One seamless login

CHALLENGE TWO

Without a unified system, Fredericksburg PD couldn't track officer trends or provide early support. Reports, complaints, and early warnings were scattered in different places.

OUTCOME

A comprehensive picture and the ability to act early. Dashboards reveal trends across officers and cases, alerts flag issues sooner, and supervisors can step in with structured, proactive support.

> *"A new supervisor called me the first time he used PowerAction for use-of-force reporting and couldn't believe how much time he saved."*

Lieutenant Aimee Lynch
Fredericksburg Police Department, VA

About the Professional Standards Suite
A fully-integrated suite of three products – action and force reporting, internal affairs case management, and wellness-forward early intervention.

PowerDMS by NEOGOV